

# HOTEL

**Industry Hospitality** 

# Hotel Security & Access Control with Touchless Biometric Conversion



## About Weltemühle's Hotel

**Weltemühle's Hotel** is a modern hotel situated in Cotta district, Dresden's city. Its excellent location attracts a mix of both business and leisure clientele.

The hotel provides a wide range of luxury services guaranteed to satisfy the needs of the most discerning guests. The quality and attention to detail in the rooms and public areas are exactly what you'd expect from a luxury hotel. With state-of-the-art rooms, guests can escape city life and relax with natural parks or enjoy the water fountain and well-equipped gym.



#### **The Challenge**

Properly securing and managing access at a sizable hotel requires a considerable and holistic security strategy supported by a thorough risk analysis. The Weltemühle's Hotel all-inclusive security program needed to be both innovative and contemporary while remaining reliable, trusted and mature, in order to manage and protect hundreds of daily visitors. The Weltemühle's Hotel was looking for a solution that would help them also streamline their operations, improve the guest experience, and integrate seamlessly with their cloud-based PMS solution. They were not looking to reduce their staff costs, but rather to reduce administrative tasks and give their receptionists more time to focus on the guest.

The Weltemühle's Hotel began evaluating new electronic security providers after their inadequate, failing proximity solution exposed vulnerabilities in the property's access management and security protocols. Realizing these gaps in their security system and obligation to make swift improvements for the safety of guests and visitors, The Weltemühle's Hotel engaged KIN Technologies. The hotel needed KIN Technologies to completely revamp and enhance their overall security program, management and operations. It was essential the hotel's chosen security systems integrator could integrate the industry's best security technology and offer comprehensive service and support. The Weltemühle's Hotel desired a sleek and modern approach to technology through a completely touchless access control system.



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#### The Solution

KIN Technologies collaborated with The Weltemühle's Hotel and leading technology companies to design and develop a best-inclass security solution to efficiently manage access for the hotel's hundreds of daily visitors through the industry's sleekest technology. The comprehensive solution mitigates unauthorized entry to the hotel's lobby and automates guests' access experience through a touchless biometric system integrated existing infrastructure.

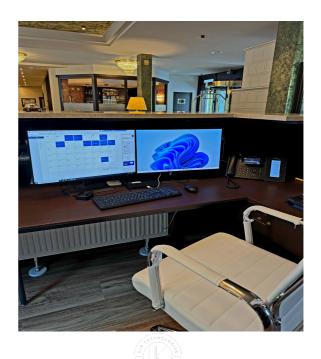
The customized, sophisticated solution is managed through a flexible and reliable security management system providing a complete view of the hotel's security system.











## Result

Prior to collaborating with KIN Technologies, the hotel had been dealing with an old proximity solution infrastructure that was inadequately managing access for hundreds of daily visitors. The hotel was seeking a reliable, efficient and consistent access management solution that was technology-forward with a sleek, aesthetic and modern design. After engaging with KIN Technologies Weltemühle's Hotel completely transformed its access protocol. Today, the touchless solution effectively secures the Hotel through the integration of the industry's best-in-class technology.

## **TECHNOLOGY EVALUATION**

KIN Technologies offers unique solutions through strategic, long-term partnerships with the industry's leading technology companies in video, access, intrusion, fire & life safety, and integrated systems. As one of the industry's national integrators, our goal is to be a trusted advisor to our clients, helping them make the right choice in what technology best fits their unique needs.





